FY2025 2nd Quarter (First Half) Financial Results and Business reports

eBASE Co.,LTD.

TSE code 3835

October, 2024

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Company Overview

| ■ Company name | eBASE Co., Ltd. (Code number: 3835) |
|-----------------------------------|---|
| ■ Share capital | 190 million yen |
| ■ Headquarters Location | Commercial Building No.2, 5-4-9, Toyosaki, Kita-ku, Osaka |
| ■ Business Description | |
| eBASE Business | Business of Developing and Selling Product Information Management Systems |
| eBASE-PLUS Business | IT Development Outsourcing Business |
| ■ Total Number of Group Employees | 485 (493/ Including Officers) (As of April 2024) |
| ■ History | |
| October 2001 | Founding of eBASE Co., Ltd. |
| December 2006 | IPO on the Osaka Securities Exchange Hercules Market |
| October 2010 | Transitioned to JASDAQ Market Standard |
| March 2017 | Market Transitioned to the Tokyo Stock Exchange Second Section |
| December 2017 | Designated as a first-section stock on the Tokyo Stock Exchange |
| April 2022 | Transitioned to Tokyo Stock Exchange Prime Market |

Trends in sales and ordinary income since listing **Tokyo Stock** 2017.12 (1 million ven) **e**BASE Business (Net Sales) **Exchange Prime** 5,500 Designated for the Market 5,500 **Tokyo Stock Exchange** eBASE-PLUS Business (Net Sales) 5,192 2020.3~ First Section ■ eBASE Business (Ordinary Profit) COVID-19 5,000 eBASE-PLUS Business (Ordinary Profit) **Pandemic** 2017.3 4,714 **Change to Tokyo Stock** FY2025 eBASE Forecast (Net Sales) **Exchange Second** 4,441 4,302 4,352 4,500 FY2025 eBASE-PLUS Forecast (Net Sales) Section ■ FY2025 eBASE Forecast (Ordinary Profit) 2,600 4,043 4,000 FY2025 eBASE-PLUS Forecast (Ordinary Profit) 3,828 2,553 3,567 3,580 3,500 2010.11 2,453 **Start of IT Outsourcing Business** 2,351 2,266 2,392 3,094 **Growth through M&A** ^{2,825}_{2,782} 3,000 2,219 2,655 2008.9 2,204 2,900 2,272 2,145 the Lehman collapse 2,500 2,639 1,789 2,261 1,850 2,000 2006.12 1,710 1,636 2,090 2,036 1,960 IPO on Hercule 1,662 market 1,823 1,500 1,330 1,238 1,395 360 1,261 1,624 1,131 1,087 1,435 977 1,304 1,294 1,000 479 815 1,114 1,146 330 1,052 1,302 1,490 **27**B 630 947 937 262 **5**13 453 800 166 500 1,028 700 917 840 145 180 757 703 **55**B 208

Note 1) For the notation of amounts, transactions between segments are offset and eliminated, and amounts less than one million yen are rounded down.

14

15

16

18

19

20

21

(period)

8

9

10

24 (Earnings Forecast)

23

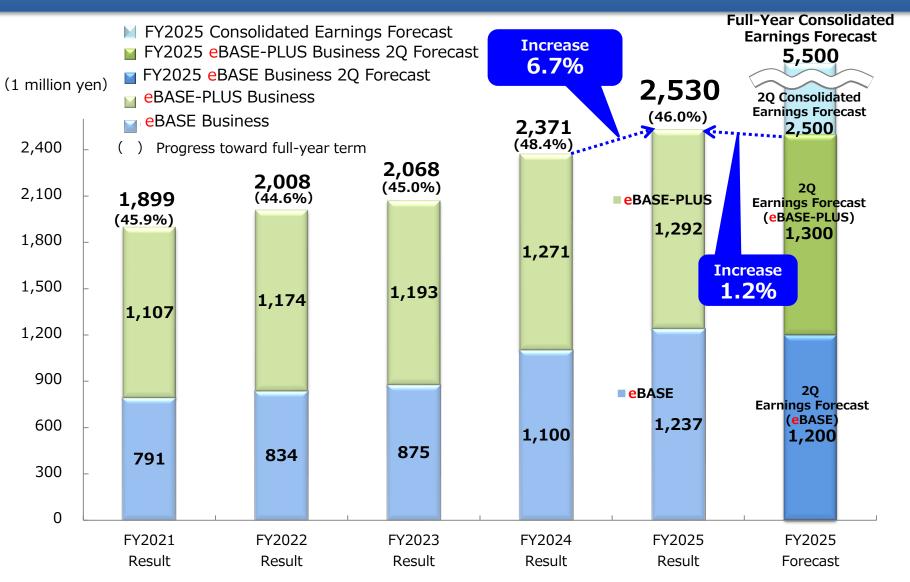
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12

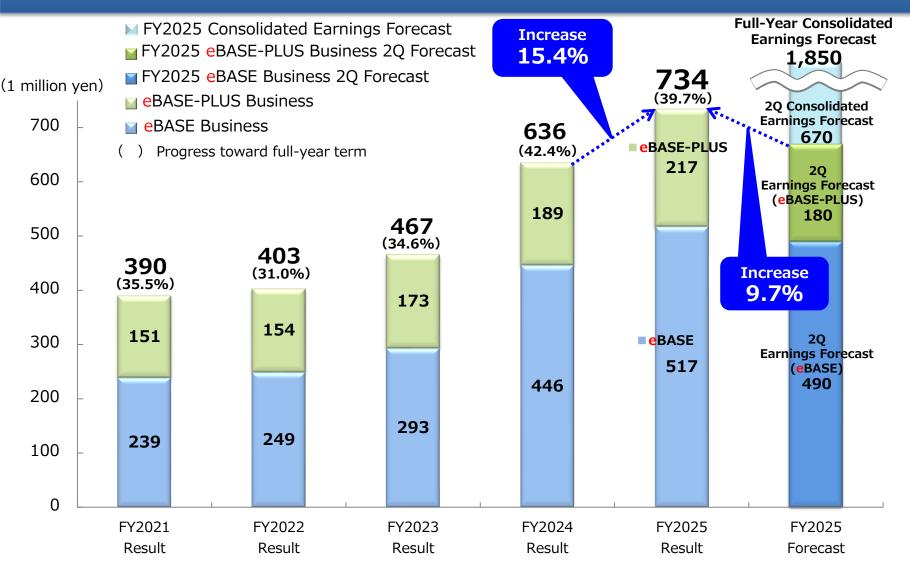
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FY2025/2Q Consolidated Net Sales



Note 1) Intersegment transactions are eliminated.

FY2025/2Q Consolidated Ordinary profit



Note 1) Intersegment transactions are eliminated.

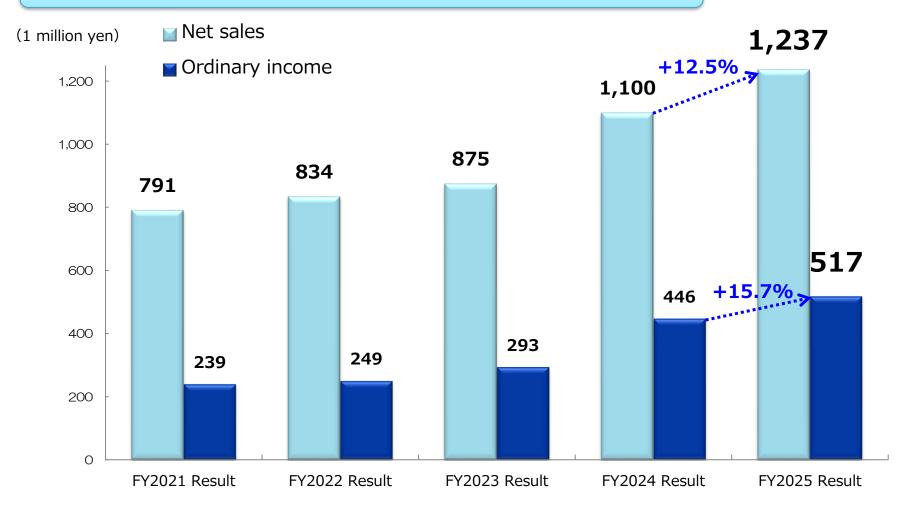
FY2025/2Q Consolidated Results and Consolidated Balance Sheet

1 million ven

| | | | | | | (1 million yen) | | | | |
|--|--|----------------------|-------------------------------------|------------------------|------------------|------------------------------|--|-------------------------------------|-------------------------------------|-----------------------------------|
| | F | FY2021 F Result I | | FY2022 Result | | FY2023 Result | FY2024 Result | FY2025 Result | | |
| Net sales (eBASE Business) (eBASE-PLUS Business) (Intersegment transactions) | 1,899 (791) (1,109) (-1) | | (791) (1,109) | | (791) (1,109) | | 2,008 (834) (1,175) (-1) | | 2,371 (1,100) (1,272) (-1) | 2,530 (1,237) (1,302) (-9) |
| Operating Income | 374 | | 374 | | 374 | | 406 446 | | 628 | 701 |
| Ordinary income (eBASE Business) (eBASE-PLUS Business) (Intersegment transactions) | (239) | | 390 (239) (249) (151) (154) (0) (0) | | | 467 (293) (173) (0) | 636 (446) (189) (0) | 734 (517) (217) (0) | | |
| Net income* | 267 | | | 277 | | 318 | 434 | 487 | | |
| | Prior per (As of March | | riod h 2024) | As of Sep. 30, 2024 | | Increased/ Decreased | * Interim net profit attributable to owners of the parent company. | | | |
| Current assets | | | 6,015 | 5,773 | | -242 | Cash and deposits -284、Notes and accounts receivable - trade, and contract assets-59、Other+98 | | | |
| Fixed assets | | | 1,793 | 1,617 | | -176 | | | | |
| (Property, plant and quipment+Intangible as | (Property, plant and uipment+Intangible assets) | | (247) | | (269) | | | | | |
| (Other assets) | (| | (1,546) | (1,34 | 1 7) | (-198) | | | | |
| Total assets | | | | 7,809 7,3 | | -418 | | | | |
| Current liabilities | | | 854 | 6 | 609 | -244 | | | | |
| Total liabilities | | | 867 6 | | 17 | -250 | | | | |
| Total shareholder's equi | otal shareholder's equity | | 6,837 | 6,837 6,68 | | -151 | Purchase of treasury shares -176 Retained earnings +28 (Dividend payment -459) (Net income* +487) | | | |
| Subscription rights to sh | Subscription rights to shares | | 7 | | 2 | -5 | | | | |
| Total net assets | | | 6,941 6,7 | | 73 | -168 | | | | |
| Total liabilities and net assets | | | 7,809 | 7,3 | 90 | -418 | | | | |

FY2025/2Q Results by Segment / eBASE Business

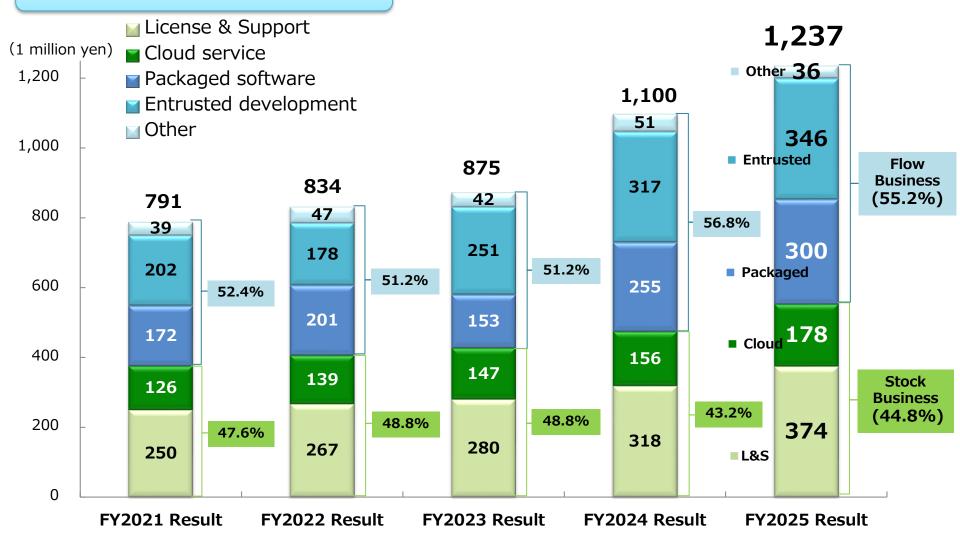
eBASE Business (Packaged software business)



Note 1) Intersegment transactions have not been offset or eliminated.

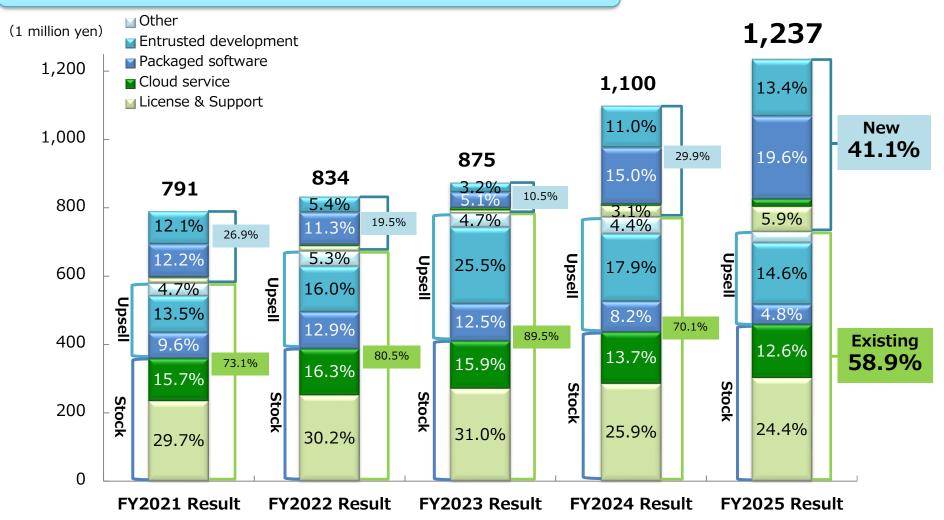
FY2025/2Q Results by Segment / BASE Business

Sales results by type



FY2025/2Q Results by Segment / BASE Business

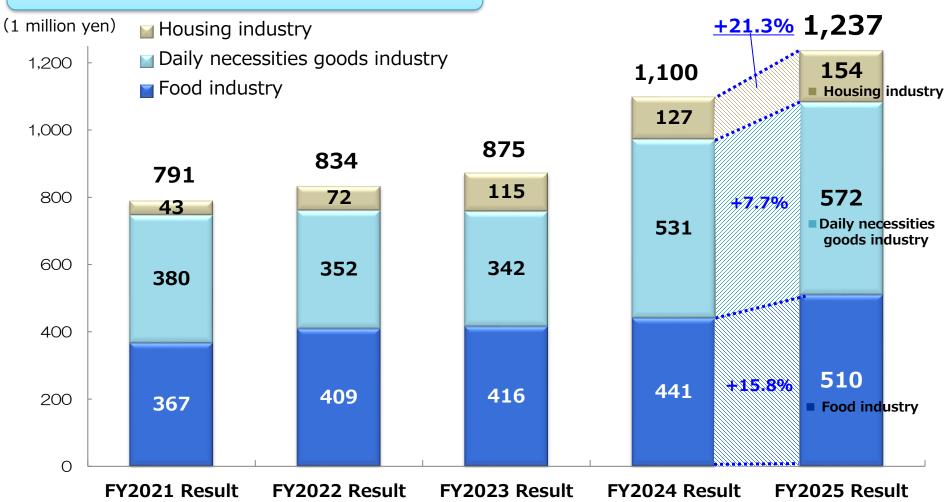
Sales results by new and existing



Note) Figures less than 3% are omitted.

FY2025/2Q Results by Segment / BASE Business

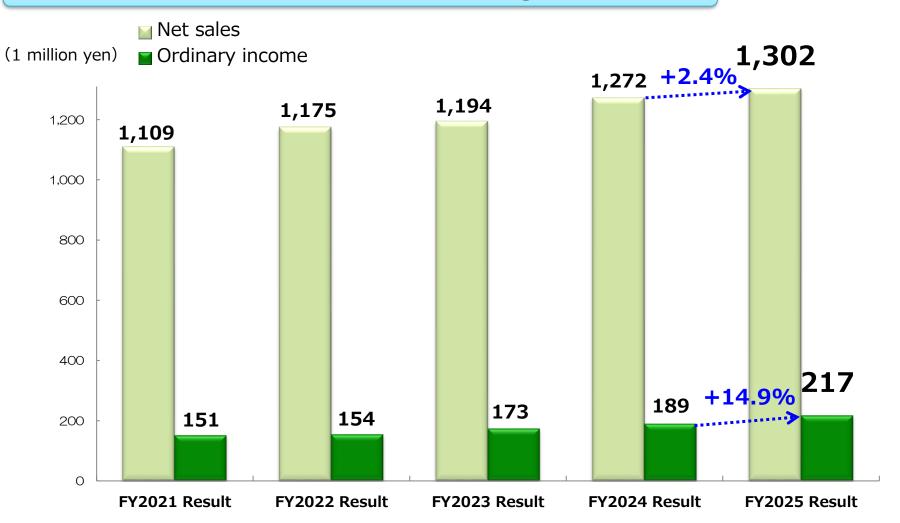
Sales Results by Industry



Note 1) Amounts less than one million yen are disregarded.

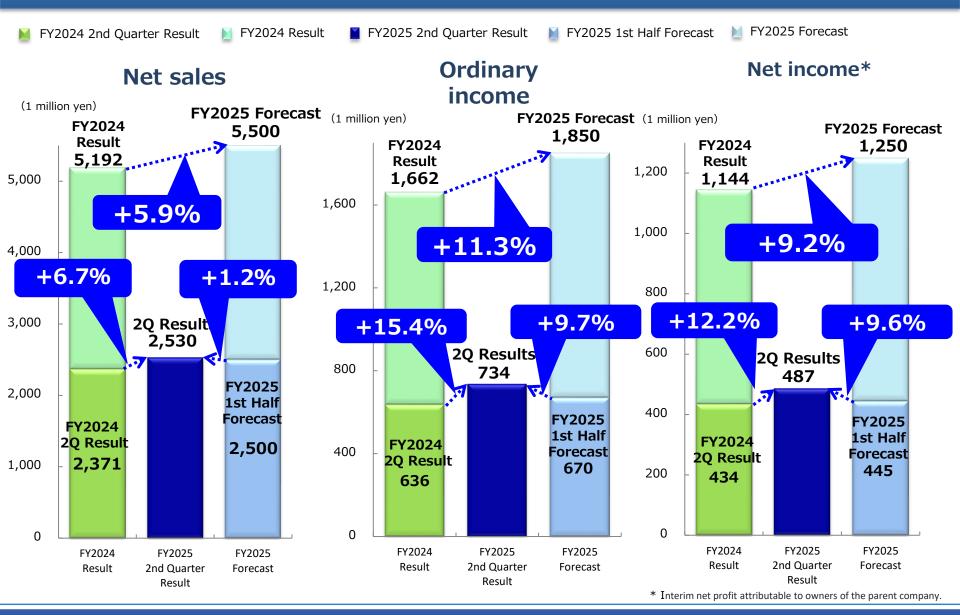
FY2025/2Q Results by Segment / eBASE-PLUS Business

eBASE-PLUS Business (IT Outsourcing Business)

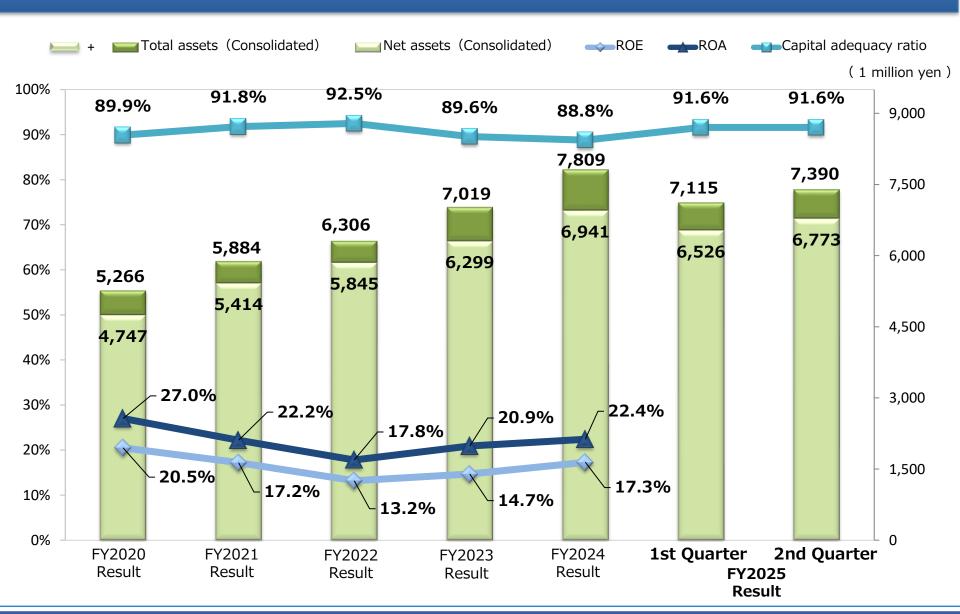


Note 1) Intersegment transactions have not been offset or eliminated.

Year ended March 2025 Earnings forecasts



Capital Position (ROE and ROA, etc.)



eBASE Business Strategy Overview

[Oth eBASE] BtoB Business

Product Information Management Solutions

by Company [1st eBASE]

Industry-Specific Product Information

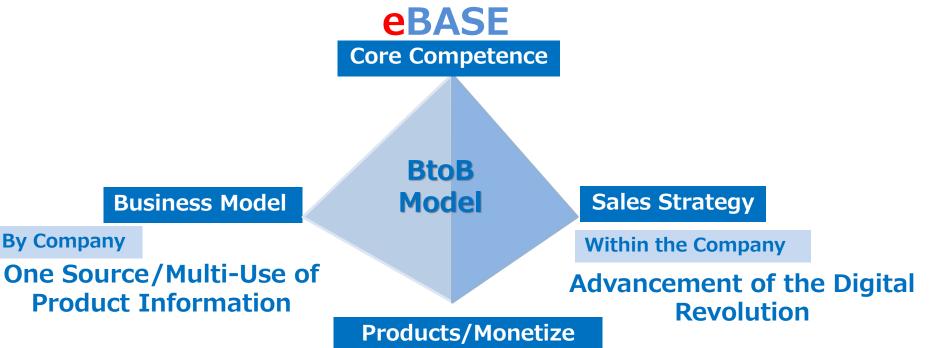
Management Solutions

 BtoBtoC Business [2nd eBASE]

Consumer-Focused Mobile App Solutions

0th eBASE

BtoB / One-Source Multimedia Business Strategy



By Company Integrated Product Database **eBASE**

Note1) TrianglePyramid: eBASE's unique business strategy planning method evaluates the following four points as criteria.

- · Core Competence: Capabilities and advantages that overwhelmingly surpass those of other companies
- Business Model: A framework that demonstrates how to provide value and generate revenue from customers
- Products/Monetize: "Products" refers to the goods or services offered, while "Monetization" refers to the methods of generating revenue from the offered products.
- · Sales Strategy: Plans and means to effectively sell products or services and maximize revenue

Note2) Our founding business model in 0th eBASE, "One Source Multi Use," is a concept primarily advocated in the printing industry since around the 1990s, before our company was founded.

The One Source/Multi-Use Business Model

Oth eBASE

Print Media

- Catalog
- Pamphlet
- · Flyers, etc.

Presentation Media

- Proposal preparation
- Creating a negotiation sheet
- · Create POP
- Create a simple flier, etc.

Core System/Product Master

- Sales Management System
- · Order Management System
- Logistics system, etc.

Other Systems

- Merchandising Support System
- Support system for product inquiries, etc

Web Content

- EC site
- Web catalog
- Smartphone App, etc.

eBASE

- · Image for printing
- · Logo
- Product Specifications
- · Image
- MS(Office file), etc.

Exchange of Product Information with Trading Partners

- Collection of Product Information from Manufacturers
- Provision of Product Information to Retailers

Expansion to 1st eBASE

1st eBASE

BtoB/Business Strategy for Industry-Specific Product Information Exchange

Middleware eBASE

Dramatic Improvement in Development Efficiency

Core Competence

Business Model

By Industry

Standardization of Product Information Exchange

Food, Daily Necessities, Home Appliances, Housing, Stationery, Tools...



By Industry

Product Information Data Pool Service "Shouzai Ebisu"

Shokuzai Ebisu, Nichizatsu Ebisu, Kaden Ebisu, Jutaku Ebisu, Bungu Ebisu, Kogu Ebisu, BtoB Model

Sales Strategy

By Industry Overall Optimization of Product Information Exchange

Products/Monetize

By Industry

Industry Integrated Product Database

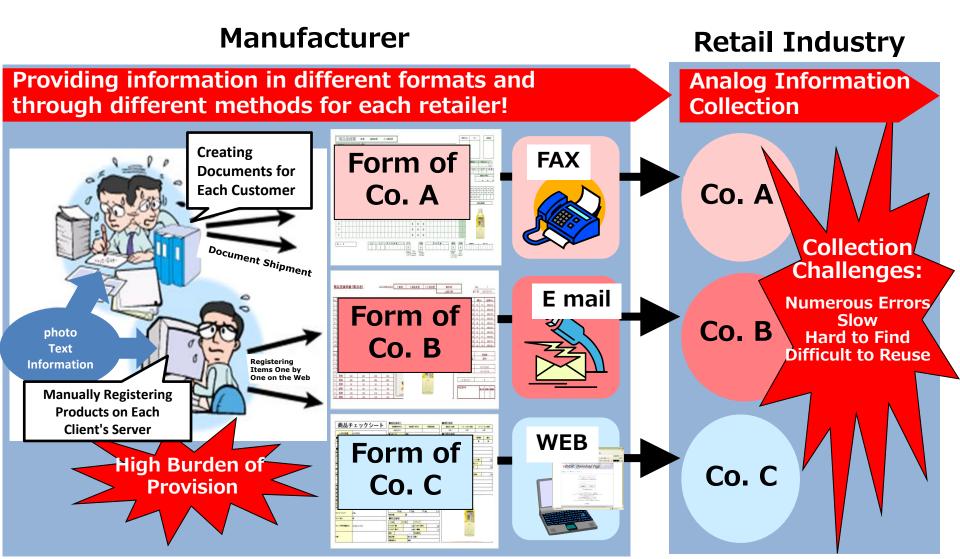
Foods Safety Information Management System /FOODS eBASE

Daily necessities Information Management System /GOODS eBASE

• • • • • •

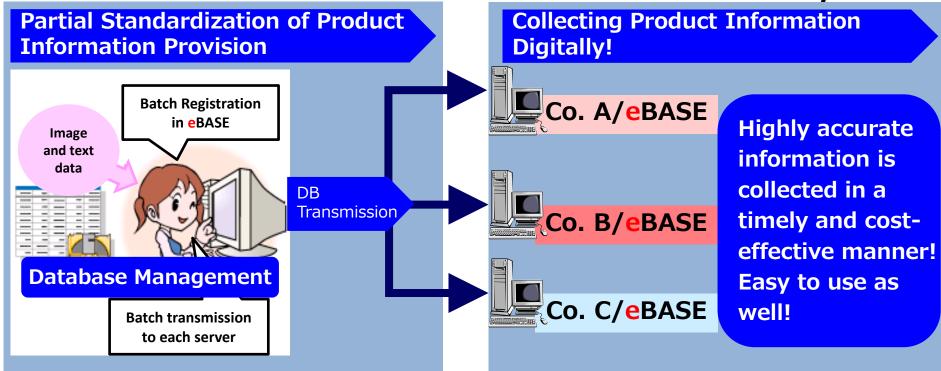
1st **eBASE** Challenges in Product Information Exchange by Industry

Product information exchange between manufacturers and retailers is inefficient!



Promoting Efficiency in Product Information Exchange between Manufacturers and Retail!

Manufacturer Retail Industry



Sending Multiple Times to Various Retailers!

Requesting Multiple Times from Many Manufacturers!

1st eBASE

Overview of Product Data Pool Services by Major Industry (Gathering Information from Manufacturers)

Shozai Ebisu

Provide efficient product details information!

Update product information at any time!

Effective collection of detailed information of the product!

Registered member (Food manufacturer, etc)

FOODS **e**BASE **Product detail** information

Product data pool

Shokuzai Ebisu

Register product Product detail Download product detail information.

Free

information ***Open information only.**

Premium

detailed information.

Use member (Food retailing, etc)



Expand to multiple industries

Daily necessities industry

eB-goods



Pharmaceutical industry

> **eB-OTCdrug e**B-medicine

-OTC-Ebisu-Chozai Ebisu

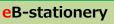


Consumer electronics industry

eB-appliance



Stationery industry





Housing industry

eB-housing



Tool industry

eB-tools





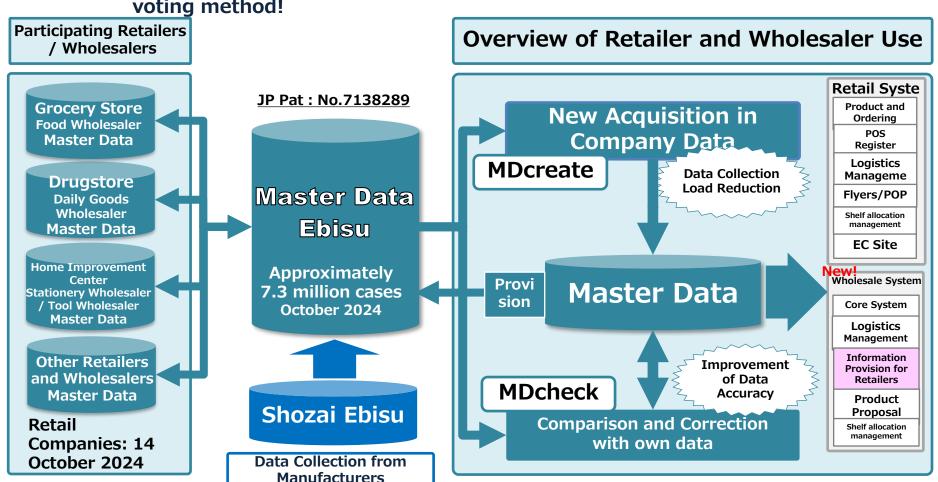
1st eBASE

Product Master Data Pool Service (Collecting Information from Retailers and Wholesalers)

After collecting and normalizing product master data from participating retailers and wholesalers, build the "Master Data Ebisu"!

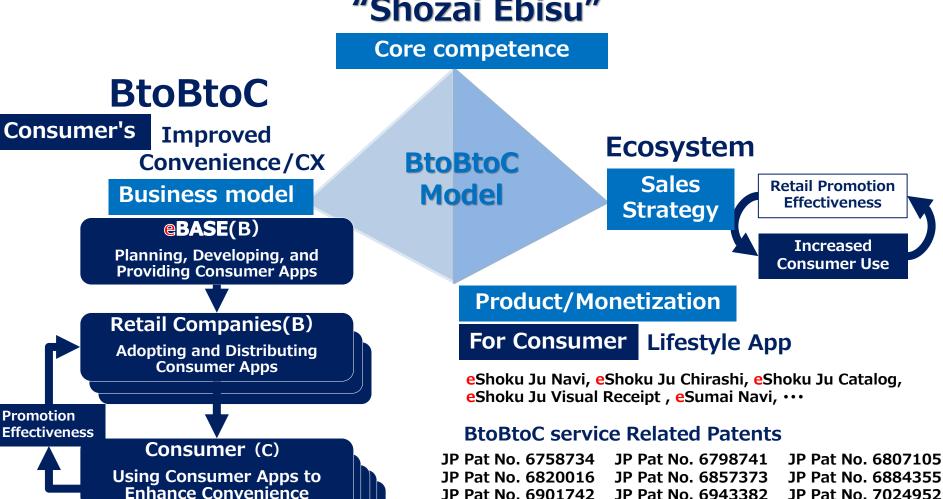
MDcreate: Utilize the consensus-based champion data as your own master data!

MDcheck: Compare, check, and correct the company's master data using the majority voting method!



BtoBtoC/ Business Strategy for Utilizing Consumer Product Information

Product information data pooling service by industry "Shozai Ebisu"



JP Pat No. 7089251

JP Pat No. 7487910

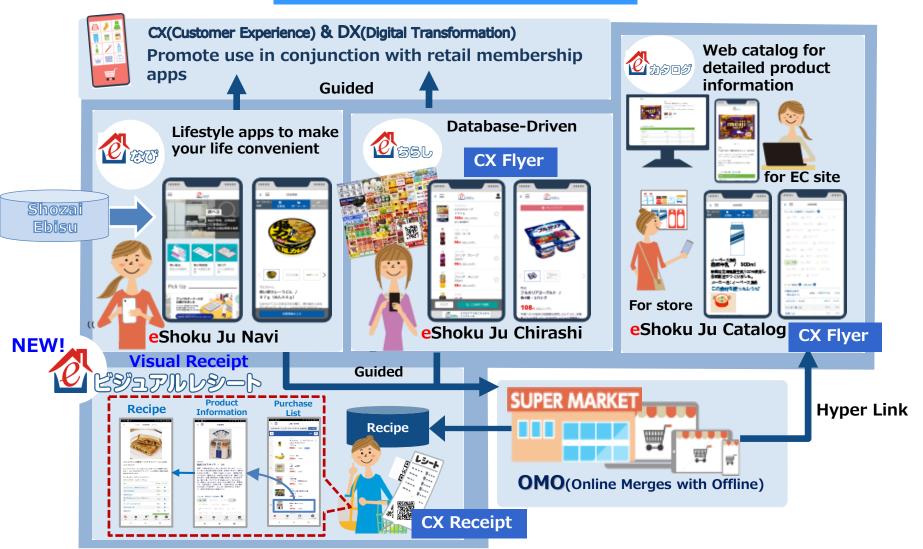
JP Pat No. 7089252

JP Pat No. 7096562

2nd eBASE

Business Model: B2B2C Consumer Convenience Improvement/CX App

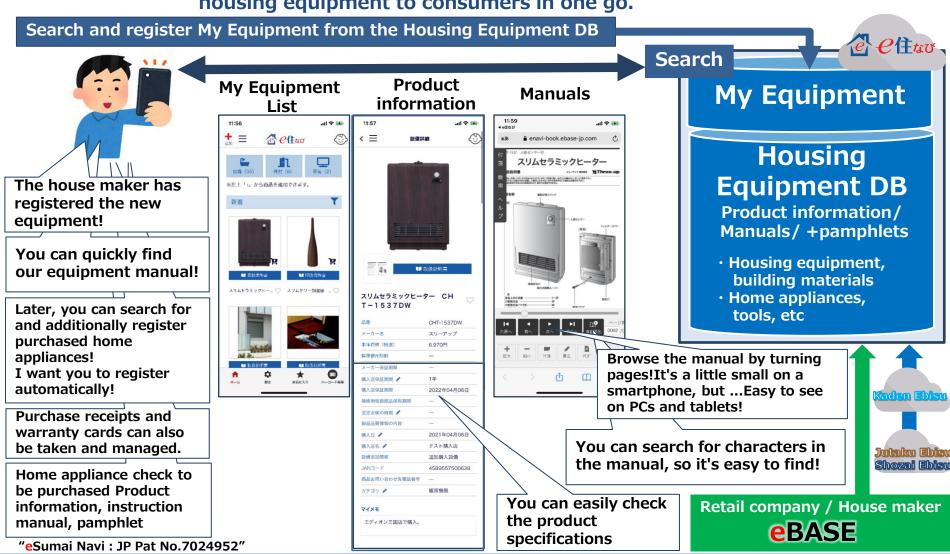
eShoku Ju Navi Product Information-Based Consumer Lifestyle App



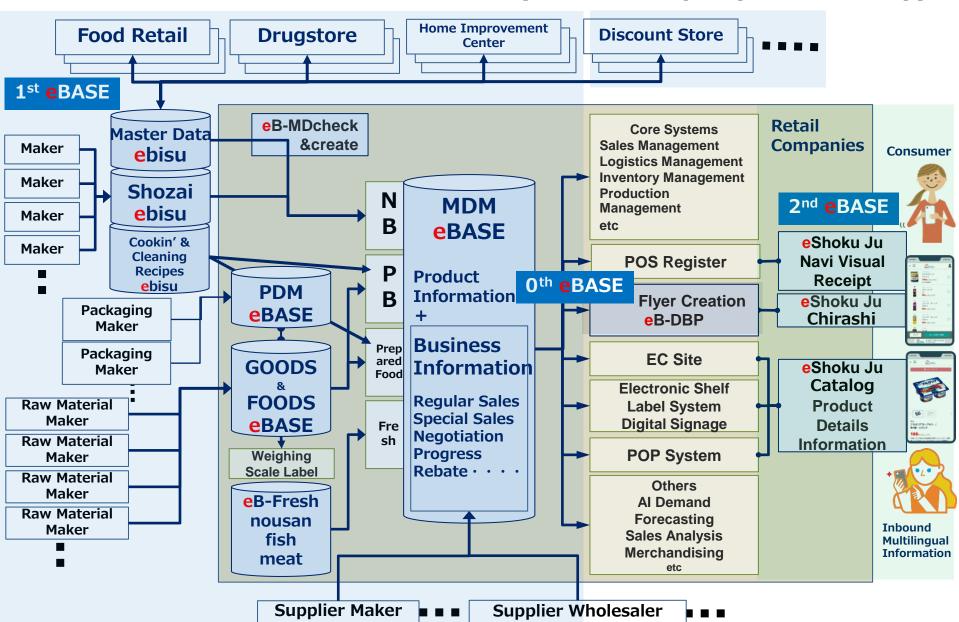
Note: "eShokuju Navi for DX" is a DX promotion tool for retailers and manufacturers. It is an easy-order type DX app that tailors the functionality of "eShoku Ju Navi" to the products handled by individual companies.

2nd eBASE Promotion of Living Life DX&OMO "eSumai Navi"

eSumai Navi Disclosure of product information and manuals for home appliances and housing equipment to consumers in one go.



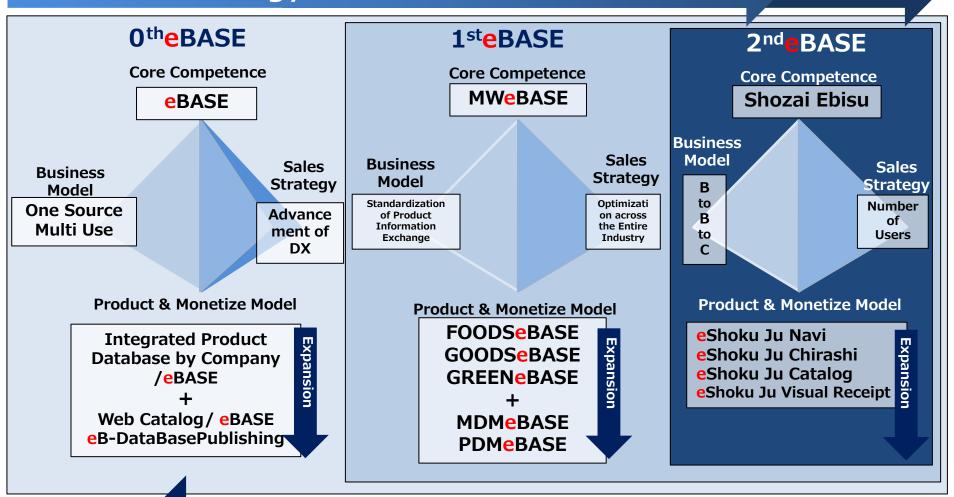
Overview of eBASE Total Solution (Retail Company Case Study)



eBASE business strategy and its implementation

Business strategy 0theeBASE → 1steBASE → 2ndeBASE

3rdeBASE



Further development and strengthening of the existing business strategy.

eBASE Business Report

BtoB Business Strategy (0th/1st) **Progress**

0th/1st eBASE

Food Safety Management / Companies that Adopt FOODSeBASE

■ Food Industry

Kansai Super Market Ltd.

COPRO Corporation

SUMMIT, INC.

CGC JAPAN Co.,Ltd.

Shizutetsu Store

Seiyu Co., Ltd.

SOTETSU ROSEN Co.,Ltd.

The Daiei, Inc.

Tenmaya Store Co.,Ltd.

Tobu Store

Nihon Ryutsu Sangyo Co.,Ltd.

Valor Holdings Co., Ltd.

FRESTA Co.,Ltd

Beisia Co., Ltd.

Belc CO., LTD.

MARUKYOU, Inc.

MANDAI Co.,Ltd.

YAOKO Co.,Ltd.

LIFE CORPORATION.

Secoma Company, Ltd.

FamilyMart Co., Ltd. Japanese Consumers' UCC COFFEE PROFESSIONAL CO., LTD.

Co-operative Union.

CO-OPDELI CONSUMERS' CO-OPERATIVE

UNION.

U CO-OP.

TOKAI CO-OP.

CO-OP Hokuriku.

CO-OP KINKI.

CONSUMERS CO-OPERATIVE KOBE.

COOP KYUSHU

Oisix ra daichi Inc.

Costco Wholesale Japan, Ltd

Japan Agricultural Cooperatives

EAT&FOODS Co.,Ltd.

KFC HOLDINGS JAPAN, LTD.

HACHI-BAN CO.,LTD.

YOSHINOYA CO.,LTD

Watami Co., Ltd.

ASAHI SHOKUHIN Co.,Ltd.

Ishikawa Chuou syokuhin Co.,Ltd.

ITOCHU-SHOKUHIN Co.,Ltd.

KATO SANGYO CO., LTD.

Kanakan Inc.

KOKUBU GROUP CORP.

GOGYOFUKU CO. LTD.

SHIDAX CORPORATION.

Japan Inforex, Inc.

TAKAYAMA Co.,Ltd.

TANESEI Co., Ltd.

TOKAN Co.,Ltd.

TOKYO COLD CHAIN

DOSHISHA CORPORATION.

Tominaga Boeki Kaisha, Ltd.

NISSIN HEALTHCARE FOOD SERVICE CO.,LTD

NIPPON ACCESS, INC.

Nosui Corporation

Mitsubishi Shokuhin Co.,Ltd

Yamaboshiya Co., Ltd.

Akagi Nyugyo Co., Ltd.

Azuma Foods Co., Ltd.

ANDERSEN Co.,Ltd

ANDERSEN SERVICE Co.,Ltd.

ITOHAM FOODS Inc.

IMURAYA GROUP CO., LTD.

Izutsu Maisen.Co.,Ltd.

EBARA FOODS INDUSTRY, INC.

The Oyatsu Company, Ltd.

Kasugai Seika Co., Ltd.

Kataoka & Co., Ltd.

KANEKA CORPORATION

Kanetetsu Delica Foods, Inc.

Kanemi Co., Ltd.

Kabaya Foods Corporation

KIBUN FOODS INC.

CRESTRADE CO.LTD.

COMO Co., Ltd.

JR CENTRAL RETAILING PLUS Co., Ltd.

JA ZEN-NOH MEAT FOODS CO.,LTD.

SHINOBU FOODS PRODUCTS CO.,LTD.

Sugakiya foods Co., Ltd. SUGIYO CO., LTD.

DyDo DRINCO, INC.

Takaki Bakery Co. Ltd.

TAKARA SHUZO CO.,LTD.

TOKATSU FOODS CO.,LTD.

Toraku Foods Co.,Ltd.

DONQ Co.,LTD.

NAGATANIEN CO.,LTD.

Izasa Nakatanihonpo, Inc.

HAKUTSURU SAKE BREWING CO.,LTD.

PICKLES CORPORATION

FOODLINK CORPORATION

Hokugan Inc.

HOTEI FOODS CORPORATION co.,ltd

Andersen Institute of Bread & Life Co., Ltd.

Marudai Food Co.,Ltd.

vamamori inc.

YURAKU CONFECTIONERY CO.,LTD.

FINET, INC.

■ Restaurant industry

ICHIBANYA CO., LTD.

EAT&FOODS Co.,Ltd.

KFC HOLDINGS JAPAN, LTD.

HACHI-BAN CO.,LTD.

YOSHINOYA CO.,LTD.

Watami Co., Ltd.

Approximately 28,000 Companies

0th/1st eBASE

Companies in Industries Other than Food that Adopt eBASE

- Hotel Industry
 Keihan Hotels & Resorts
 SOTETSU HOTEL Co.,Ltd.
 Tobu Hotel Management Co., Ltd.
 Resorttrust, Inc.
- Drugstore Industry SUNDRUG CO.,LTD. MatsukiyoCocokara & Co.
- Housing Industry
 SWEDEN HOUSE Co.,Ltd.
 SEKISUI HOUSE, LTD.
 DAIWA HOUSE INDUSTRY CO., LTD.
 TOYOTA HOUSING CORPORATION,
 Panasonic Homes Co., Ltd.
 Mitsui Home Co.,Ltd.
 MAZROC. co.ltd.
 Sangetsu Corporation
 DAIKEN CORPORATION
 SUMITOMO FORESTRY INFORMATION
 SYSTEMS CO.,LTD.
 Panasonic Electric Works Creates
- Home Center / Appliance Industry CAINZ CORPORATION KOHNAN SHOJI CO., LTD. D C M Co., Ltd. Makiya co., ltd EDION Corporation Tiger Corporation.

- Daily Necessities Industry
 Akachan Honpo Co., Ltd.
 RINGBELL Co., Ltd
 Kobayashi Pharmaceutical Co., Ltd.
 Daio Paper Corporation
 Unicharm Corporation
 PLANET, INC.
- Stationery / Office Furniture Industry KOKUYO Co.,Ltd.
 Shachihata Inc.
 OKAMURA CORPORATION
 Kaunet Co., Ltd.
 PLUS CORPORATION
- Tool Industry
 THE KIICHI TOOLS Co., Ltd.
 G-NET CORPORATION
 Naito & Co.,Ltd.
 HISHIHIRA CORPORATION
 Fujiwara Sangyo Co., Ltd.
 YAMAZEN CORPORATION
 TONE CO., LTD.
- Fashion / Apparel Industry SHIMADA SHOJI CO., LTD. MoonStar Company. FIN, INC RABOKIGOSHI CO., LTD.

- ■Sports Equipment Industry
 Mega Sports Co., LTD
 ZETT Corporation
 DESCENTE LTD.
 NIKKI CO.,LTD.
 Mizuno Corporation
- Automobile Parts and Accessories Industry AUTOBACS SEVEN CO.,LTD.
- Environmental / Green Industry GomunoInaki Co., Ltd. KATAYAMA CHEMICAL, INC. DIC Corporation
- Other Industry
 SAGAWA PRINTING CO.,LTD.
 CONSUMER PRODUCT END-USE
 RESEARCH INSTITUTE CO., LTD.
 HORIAKI CO., LTD.
 Wakisangyo Co.,Ltd

Approximately 12,000 Companies

Co., Ltd.

Oth/1st eBASE BtoB / Current Fiscal Measures and Progress

Food industry

FY2025 Result Policies

- Promoting the overall optimization of exchanging comprehensive product information, including food safety, business, and promotional information.
- · Continuous promotion the current business model(1st eBASE) 'FOODS eBASE'.
- Continuous promotion the de facto of the product data pooling service 'Shokuzai Ebisu' and strengthen sales promotion.
- Promotion of non-food Ebisu operation in the food retail industry.
- · 2nd eBASE (BtoBtoC): Integration and deployment to the 'eShoku Ju Navi' series.

Its progress

- · Sales results (Cumulative for 2Q): 510 million yen (YoY: Increase by 15.8%)
- · Sales progressed within the expectations of the interim plan and increased compared to the same period year on year.

[Sales]

- Recorded sales from a major project involving the "FOODS eBASE" quality labeling system for a new customer, a food supermarket in the Kanto region.
- Recorded sales for part of a private brand product information collection and management system, based on "FOODS eBASE," to a general food wholesaler.
- Recorded sales from a major project for a cost simulation system integrated with "FOODS eBASE" for a large comprehensive restaurant chain.

[Orders]

 Secured an upsell order for a major project from an existing customer, a food supermarket in the Tohoku region, for a special sale product master management system and a flyer creation support system using "MDM eBASE."

Oth/1st eBASE BtoB / Current Fiscal Measures and Progress

Daily necessities goods industry

FY2025 Result Policies

- Promote total optimization of the product information exchange environment in the Daily necessities goods industry (Drugstore industry, Home center industry, Home appliance industry, Stationery industry, Sporting goods industry, Car accessory industry, Mail order industry, etc.).
- · Promote sales promotion of 'Shozai Ebisu' with a focus on the product data pool service 'Nichizatsu Ebisu'.
- Deployment of customized integrated product database development for client companies, as well as the construction of large-scale product database type websites.
- · 2nd eBASE (BtoBtoC): Integration and deployment to the 'eShoku Ju Navi' series.

Its progress

- · Sales results (Cumulative for 2Q): 572 million yen (YoY: Increase by 7.7%)
- Sales progressed within the expectations of the interim plan and increased compared to the same period year on year.

[Sales]

- Recorded sales from an ongoing project for catalog gift businesses, involving the construction of an integrated product database and a catalog creation support system using the "MDM eBASE" product master system.
- Sales were recorded for a large project to build an integrated product DB utilizing "eB-DAM" for a new manufacturer of flower arrangement and gardening materials.
- Recorded sales from a new order for an integrated product information management system using "PDM eBASE" for a manufacturer of household goods and lifestyle products.
- Recorded sales from a major project for an existing sports equipment manufacturer involving the construction of an integrated product database.
 [Orders]
- Continued to secure an upsell order for a major project from an office furniture manufacturer, involving the construction of a simple quote creation website.
- Secured a major order for the construction of an integrated product database from an educational publishing company.

Oth/1st eBASE BtoB / Current Fiscal Measures and Progress

Housing industry

FY2025 Result Policies

- · Promotion of the de facto product data pool service 'Jutaku Ebisu'.
- · Promoting the sale of 'Shozai Ebisu' mainly through 'Housing Ebisu'.
- Deployment of customized integrated product database development for building material manufacturers, component manufacturers, and others, as well as the construction of large-scale product database type websites.
- · 2nd eBASE (BtoBtoC): Integration and deployment to the 'eSumai Navi'.
 - → Expansion of 'eSumai Navi' for general building material purposes based on 'Jutaku Ebisu'.

Its progress

- · Sales results (Cumulative for 2Q): 154 million yen (YoY: Increased by 21.3%)
- Sales increased compared to the same First Half year on year, primarily due to the accelerated inspection of a major project for building a product database-type website using "Oth eBASE."

(Sales)

- Developed a technical information search site for a major HVAC equipment manufacturer using an integrated product information DB and a product DB-type Web catalog, and recorded ongoing sales.
- Recorded sales from a project involving the construction of an internal product information site using a product database-type web catalog for a major building materials manufacturer.
 [Orders]
- Received an early order for the third quarter portion of the technical information search site construction project from the aforementioned major air conditioning equipment manufacturer.

eBASE Business Report

BtoBtoC Business Strategy (2nd) Progress

2ndeBASE BtoBtoC / Current Term Initiatives and Their Progress

[BtoBtoC Model]

- · Continued to promote and expand sales of the consumer lifestyle app "eShoku Ju Navi," which integrates all product categories.
- Continued to focus on and promote the "eShokuJu Visual Receipt" service as a new initiative for advancing store digital transformation and enhancing customer experience in the retail sector.
- We are continuing the proof of concept (PoC) for "eShoku Catalog (linked with electronic shelf labels)/for Stores" at some general retail locations and food retailers.
- Makiya Co., Ltd. is continuously operating "eShoku Ju Navi for DX" integrated with a LINE mini-app in their discount store business. As a further development, we have also started a proof of concept (PoC) for "eShoku Ju Chirashi" at select stores.
- We promoted the use of the multilingual version of "eShoku Ju Catalog" at major electronics retailers to capture strong inbound demand.
- At an existing major housing manufacturer, the number of user accounts for "eJu Navi" has been progressing smoothly, achieving the cumulative total initially planned.
- A proof of concept (PoC) was initiated with a mid-sized condominium builder for using the cloud service "HOUSING eBASE Cloud" to provide owners with access to user manuals.

 PoC: Proof of Concept



eBASE-PLUS Business Report

IT Development Outsourcing **Business Overview and Progress**

Overview of **eBASE-PLUS** Business

"IT development outsourcing business" including contracted development, contracted operation, and contracted server maintenance for client companies.

◆IT system solutions

1 Software Development

Supports planning, analysis, design, construction, introduction, operation management, and maintenance.

②Infrastructure construction

Supports server and client environment construction work.

♦Support Service

1 Integrated operation management

Supports the operation of IT systems.

2Help Desk Services

Help desk from primary support to secondary support that requires technical skills.

eBASE-PLUS / Current Fiscal Measures and Progress

eBASE-PLUS Business (IT Outsourcing Business)

FY2024 Result Policies

- Maintain the existing IT development outsourcing business.
- Promoting the continuation of existing measures as a stable low-growth model.
- · Continuation of new talent recruitment and development through an education system.
- Linkage with eBASE Business.
- Promote quality M&A deals.

Its progress

- Sales results (Cumulative for 2Q): 1,302 million yen (YoY: Increased by 2.4%)
- Profit results (Cumulative for 2Q): 217 million yen (YoY: Increased by 14.9%)
- · Sales and profits increased compared to the same First Half year on year.
- We focused on acquiring projects that align with customer needs.
- Due to the increase in operating person-hour, we promoted mid-career recruitment of individuals with specialized knowledge and experience who can immediately contribute.
- · We continue to strengthen and expand our online education system, focusing on training for recruitment, new hires, and existing employees. This aims to shift towards high-skill, high-value projects through skill enhancement.
- In response to trends of rising costs and escalating labor expenses, we have continuously conducted price negotiations with our customers.

Corporate Philosophy of the **eBASE** Group



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